

# Security Guide

by Somfy



**Professional Tips**  
to Choose your  
Security System



### DID YOU KNOW\*?

In 2016, 9 in 1000 homes were robbed, and 9 others had an attempted break-in. In France in 2017, criminality increased by 2%, bringing the total number of robberies up to 249,000.

*\* These data come from the report from the "Cadre de vie et sécurité" (Living conditions and security) survey, December 2017, SSMSI.*



# Somfy and Security

## Giving you great advice

How can you be sure that you are choosing the optimal solution to protect your home, one that fits within your budget, provides the level of protection you want, and suits your household or your lifestyle? This guide includes **6 step-by-step tips for a better security system, while avoiding mistakes.**



### Tip No. 1

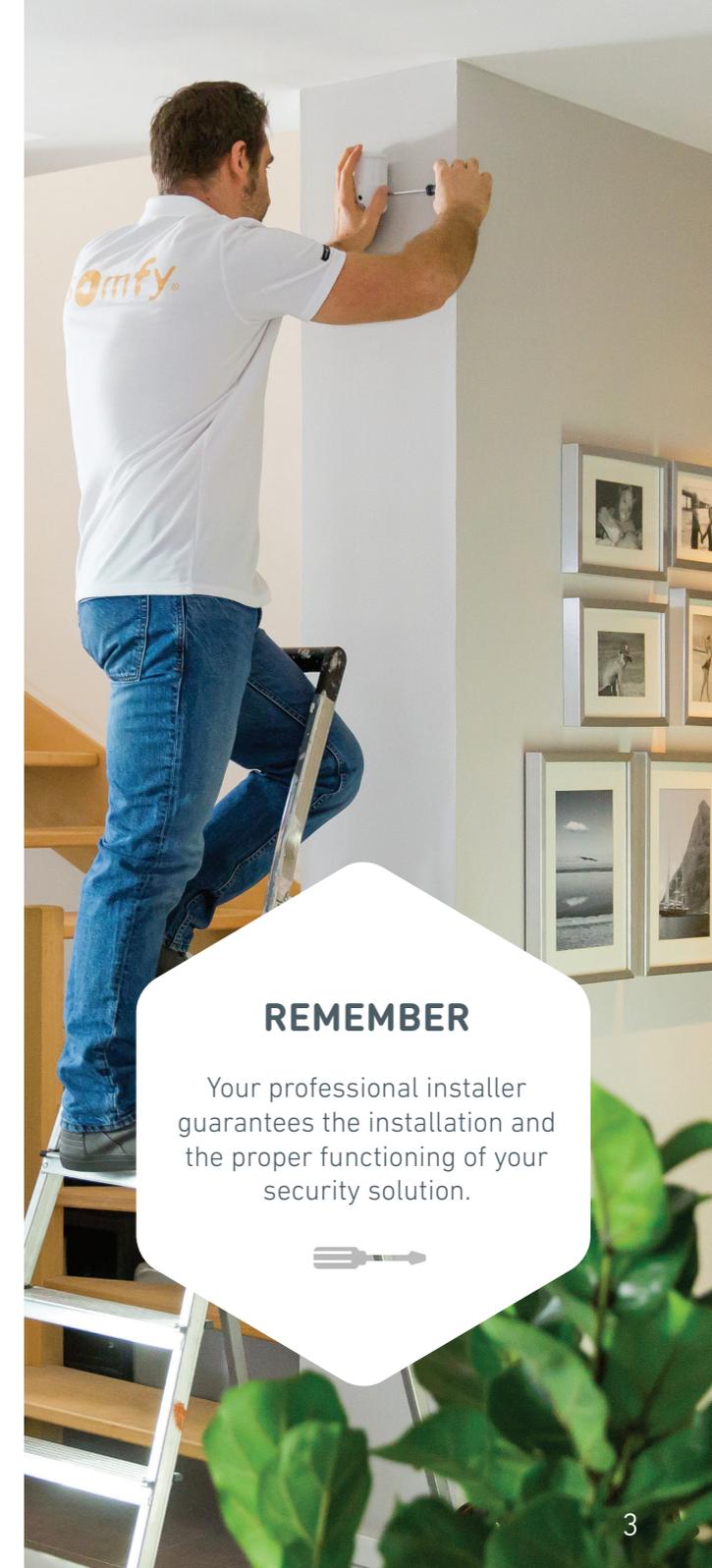
## Choose a Renowned Specialist of the Home

Somfy has been designing and manufacturing high-quality innovative products for 50 years, continually improving its clients' comfort and security. In order to strengthen its security offerings, Somfy has integrated the know-how and expertise of leading security companies, such as Domis and Myfox. Today, Somfy offers intuitive, versatile, professional-grade protection.

### Tip No. 2

## Have it installed by a professional to guarantee its effectiveness

From simple surveillance to home protection, finding the right plan for you can be a daunting task. By choosing professional installation, in addition to receiving full guarantee coverage, you will be given personalised advice and receive the perfect level of service for you.



### REMEMBER

Your professional installer guarantees the installation and the proper functioning of your security solution.





“

Half the time I forget to set up the alarm in the morning... So receiving an alert that enables me to switch on the security system from my smartphone is a game-changer!

Isabelle, mother of two

## Tip No. 3

### Choosing a connected solution



Choosing a connected solution to protect your home means that you will receive real-time alerts on your smartphone and be able to control your system remotely.

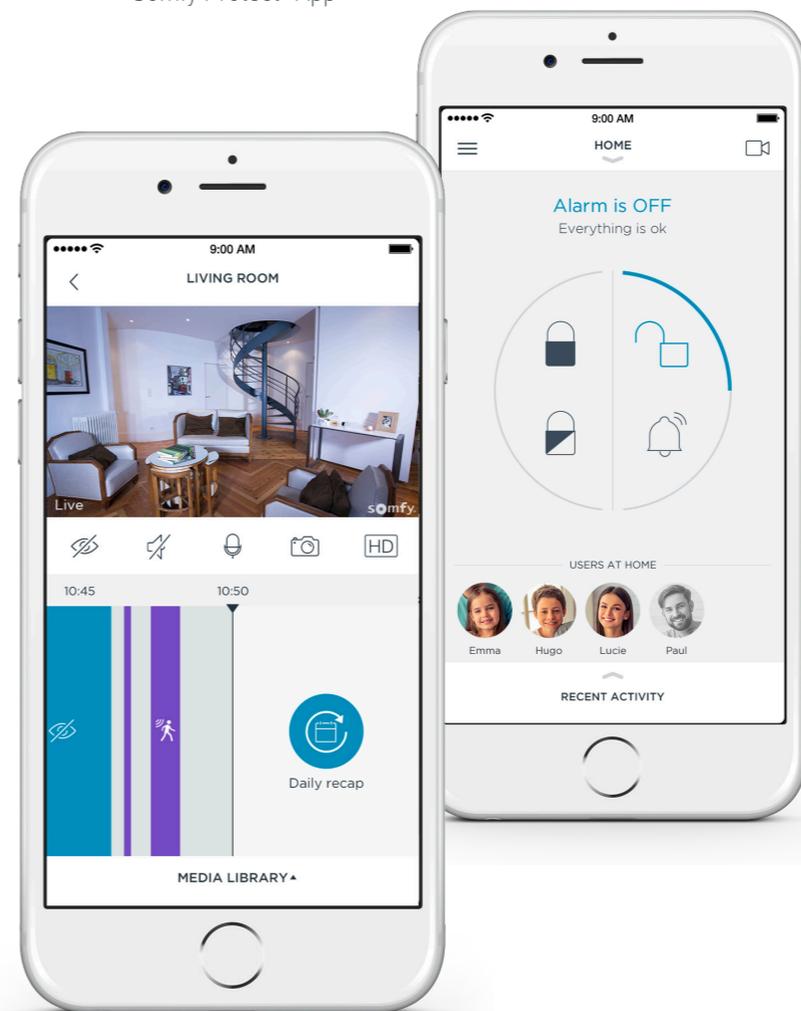
**For more serenity!**

## advantages of Somfy

- + Remote control from a smartphone.
- + Free, simple and intuitive application.
- + A “Smart Activation” feature that reminds users to turn on the system when they leave their home.
- + Text messages, notifications and 10 second videos sent immediately, for free, if motion is detected.
- + 24/7 Remote surveillance and guard services starting at € 9.99/month, on-demand with no contract

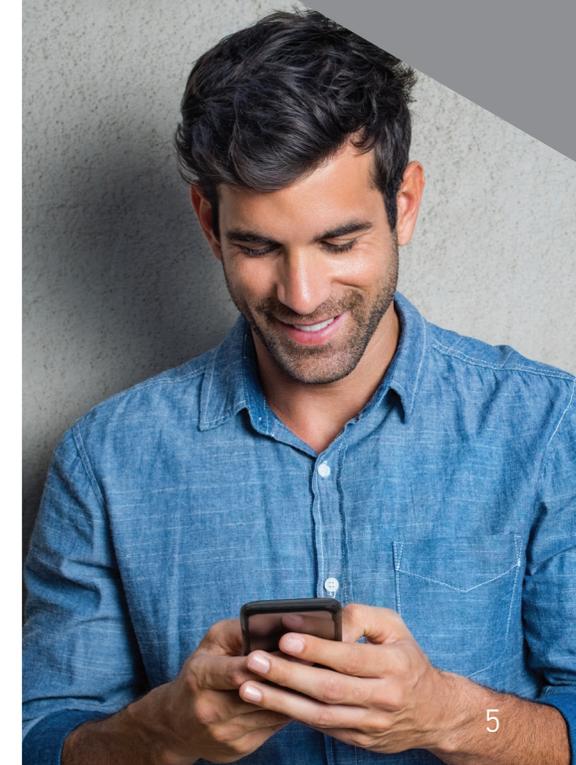


“Somfy Protect” App



### REMEMBER

The “My Community” feature can be used to delegate your home surveillance to your family or friends while you are away. They will temporarily receive any notifications if there is an attempted break-in so that they can check that everything is in order or contact the authorities if needed.





## Tip No. 4

### Choosing a custom solution



Whatever the size of your home, your lifestyle or your household, we have a protection solution that meets your needs. You are sure to find the perfect plan for you within our comprehensive product line and different levels of service.

**Take a tour!**

#### SURVEILLANCE



INDOOR CAMERA

#### Indoor Surveillance

The first surveillance camera that protects your privacy

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Security +



OUTDOOR CAMERA

#### Outside Surveillance

A safety barrier that acts as a deterrent

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SOMFY ONE+

#### An all-in-one protection system

The first protection system with a built-in camera and alarm

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HOME KEEPER

#### A guaranteed high level of protection

The professional connected alarm system

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Security +++



# Keep Watch Over your Home



Keep an eye on your home thanks to surveillance cameras. You will receive real-time alerts on your smartphone and a video sequence of the events will be sent to you. The cameras work on their own or with an alarm system for increased safety.



**INDOOR CAMERA**



**OUTDOOR CAMERA**

	Used	Indoors	Outdoors
<b>Keeping an eye on home</b>	Video quality	Full HD 1080p	Full HD 1080p
	Viewing angle	130°	130°
	Zoom	X 8	X 8
	Night vision	6 m	8 m
	Motion detection	5 m	8 m
<b>Receiving real-time alerts</b>	Push notifications with video	✓	✓
	E-mails and text messages	✓	✓
<b>Remote listening and speaking</b>	Microphone and loudspeaker	✓	✓
<b>Dissuasion if an intruder is detected</b>	Dissuasion with light (by connecting a light fixture)	-	✓
	Embedded alarm	-	110db



## Indoor Surveillance **Somfy Indoor Camera**

### Security that Respects your Privacy

The first surveillance camera that lets you keep an eye on your home while also respecting your privacy.

- Its motorised shutter can entirely obscure the lens
- Receive real-time smartphone notifications if anything is detected

#### Technical Characteristics

- Full HD 1080p Video camera
- Night vision up to 6 m
- Wide angle, 130°
- Infrared movement detection up to 5 m
- Pet-friendly with selective movement detection

**Compatible** with TaHoma / Amazon Alexa / Google Assistant / IFTTT / Works with Nest / Apple HomeKit / Somfy One+ / Home Keeper

**Free application** for iOS 9 and later, Android 4.4 and later



#### REMEMBER:

One click from your smartphone lets you see and hear people in your home. You can even talk to them live. Convenient to communicate with your family!



#### Have pets?

*My dog jumps on the couch as soon as I leave the house. So, to avoid false alarms, I have selected zones to watch directly from my smartphone!*

Ana, Nurse



## Outside Surveillance **Somfy Outdoor Camera**

### A Deterrent Safety Barrier

The most dissuasive outdoor camera on the market, with a built-in alarm that will send intruders running before they even attempt a break-in.

- Three methods of installation, adapting to any configuration
- The sound alarm can be reinforced with automatic lighting in case of detection
- Hear and speak to people at your home with one click (deliveries, neighbours)

#### Technical Characteristics

- Full HD 1080 p Camera
- Built-in 110 dB alarm
- 8 m motion detection
- Clear night vision at 8 m / Mechanical infrared filter
- 130° diagonal wide angle / x 8 zoom
- IP54 self-protection and weather-resistance



**Compatible** with TaHoma / Amazon Alexa / Google Assistant / IFTTT / Nest / Somfy ONE+ / Home Keeper / Apple HomeKit (coming soon).

**Free application** for iOS 9 and later, Android 4.4 and later



#### GOOD TO KNOW:

Available in two colours (anthracite grey and white), Somfy Outdoor Camera adapts to its environment and can be installed in 3 different ways (plugged into an electrical outlet, connected to a light fixture or using existing electrical wires).



#### Night Surveillance

"I asked the installation technician to connect my surveillance camera to the lighting in the yard, which lets me control my outside lighting from my smartphone. At night, if a stranger is detected, my lights automatically turn on to deter any intruders. Convenient and effective!"

Marc, home owner



# Protect your Home



With Somfy alarms, protect your home from intrusion and domestic incidents.

Whenever an intruder is detected, the alarms act as a deterrent and you receive a real-time alert on your smartphone.



SOMFY ONE+



HOME KEEPER

	Ideal for	Small spaces (flats)	Homes with yards Isolated homes or holiday homes
<b>Controlling your alarm system</b>	Remote control	✓	✓
	Smartphone application	✓	✓
	Keypad, badge	-	✓
<b>Detecting intruders or domestic incidents</b>	Indoors detection	✓	✓
	Perimeter detection	✓	✓
	Outdoor detection	Compatible with an outdoor camera	✓
	Smoke detection, flooding detection, etc.	-	✓
<b>Receiving real-time alerts</b>	Push notifications, e-mails and text messages	✓	✓
	Vocal	-	✓
<b>Acting in the event of a problem</b>	Remove doubt with video	Built-in camera	Compatible with outdoor and indoor cameras
<b>Operational system in the event of a power outage</b>	Autonomy	6 hours	4 years
	Remote alerts	6 hours	3 months (with a subscription)



## All-in-One Protection System **Somfy One+**

The first all-in-one protection system with an alarm and a camera

The comprehensive Somfy One+ kit is ideal to protect flats and townhouses.

- Built-in Full HD camera, motion detector and alarm in a single device
- Its motorised shutter fully covers the lens outside of surveillance times



### ADVANTAGE:

This wireless system is easy to move to a new home or a new area in the home and it is easy to add or remove accessories.

### Technical Characteristics

- Full HD 1080p Video camera
- 130° diagonal wide angle/ x 8 zoom
- 5 m motion detection
- Built-in 90+ dB alarm
- Local storage on an SD card in case the internet connection is interrupted
- Backup battery in the event of a power outage
- Alerts in the event of a power outage



**Compatible** with TaHoma / Amazon Alexa / IFTTT / Nest / Google Assistant

**Free application** for iOS 9 and later, Android 4.4 and later



### Children coming home from school

"Every day, as soon as my eldest child turns the key to open the front door, the alarm automatically switches off and informs me. When I come home, the camera's shutter closes to protect the privacy of our family. The serenity is wonderful!"

**Stephanie, single mother**



# A guaranteed high level of protection **Home Keeper**

## The professional connected alarm system

Home Keeper is the ideal solution to protect a home under any circumstances: attempts to remove or sabotage it, power outages, internet connection interrupted... Your alarm system will never fail you!

**A Proactive Alarm:** If an outside threat is detected, your house will automatically protect itself by lowering the rolling shutters or turning on lighting.

**An Easy to Live Alarm:** Manage your security from your smartphone with just a few clicks, wherever you are, using the Somfy Protect application.

**"À la carte" Services:** 24/7 Remote surveillance and guard service, subscribe and unsubscribe in a few clicks with no contract. With the maintenance service, your installer will guarantee that your system works well year after year. Any problems? Your professional will handle it.

### Technical Characteristics

- The system can be controlled in online or offline mode (smartphone, remote control, keypad, badges)
- Can be used with up to 100 security accessories
- Remote hub management by the installer: diagnosis and configuration
- 5-Year warranty
- Powerful 112 dB alarms

*Compatible with TaHoma / Connexoon*

*Free application for iOS 9 and later, Android 4.4 and later*



### REMEMBER:

If there is a power outage or your internet connection is interrupted:

- the inside and outside alarms work as stand-alone for 4 years.
- the user will keep receiving alerts on the phone for 3 months.



### In the Countryside

*"Since we retired, my husband and I have been living in an isolated house with frequent power outages. So we need a system that will keep working no matter what happens and that protects both the outside and inside of the house. A must-have to feel truly safe!"*

**Yvette and Jean - living in the countryside**



## Tip No. 5

### Adjusting your level of protection with one click

Holidays, travel or even a weekend away: Somfy provides professional on-demand, no-contract security services.



In just one tap from the application, you can turn on these services and go away with peace of mind.



#### Going on Holiday

*"I am flying out to Brazil for 3 weeks tomorrow. For my peace of mind, I have just activated the remote surveillance service. One click and it was set up. A professional will intervene if needed."*

Laurent, Sales Manager



#### GOOD TO KNOW

Services are activated directly from the Somfy Protect application.

#### FREE SERVICES INCLUDED

Unlimited live video  
Real-time alerts (text messages, notifications and e-mails)  
Video clip (10 seconds) recorded upon detection and available for 24 hours

#### VIDEO SERVICES

See all Events

Download the Video

#### ON-DEMAND, NO CONTRACT

##### Turn on continual recording

Gain access to the past 24 hours or 7 days of recording (depending on the option selected).

Download video sequences (up to 10 minutes) as often as needed.

#### SECURITY SERVICES

Do not miss any alerts

Request Professional Assistance

Fully delegate alert management to professionals

#### ON-DEMAND, NO CONTRACT

##### Activate your backup connection

You will receive remote alerts, even during a power outage or when there is no internet connection.

##### Activate the on-site assistance and intervention service

Upon request, Axa Assistance will send one of their agents to remove doubt and guard your home for 24 hours if there was an intrusion.

##### Activate the 24/7 remote surveillance service

At the slightest alert, the remote surveillance service will take care of everything: Removing doubt, calling the police and sending an agent to secure your home



Go to the Somfy Protect application to activate them!



#### When Abroad

"I had just put down my suitcases in my hotel room in Prague when I wondered if I had remembered to close my shutters and front door. Thanks to TaHoma, I was able to check that everything was closed. It is easier to enjoy your holidays when you can set your mind at ease!"

Jeanne, Architect



## Tip No. 6

### Think ahead by choosing an upgradeable system!

By choosing Somfy solutions, you get **upgradeable products that are truly forward looking**. They are open-source and offer the highest levels of compatibility with many other devices.

If your home has existing motorised or automatic devices from Somfy (rolling shutters, gate, garage door, lighting, etc.), your alarm system can be connected to them, either directly or using a home automation system, in order to:

- **Deter** intruders by simulating presence (by scheduling the activation and deactivation of lights and rolling shutters while you are away)
- **Protect** the home if an intruder has been detected (flash, alarm, lighting and putting down rolling shutters)
- **Assist** in evacuating the home in the event of a fire by opening the rolling shutters

Somfy is also opening up to the major **vocal assistants and Smart Home ecosystems**, including Amazon Alexa, IFTTT, Google Home, Apple HomeKit and WorksWithNest.

Choosing Somfy guarantees a **connected home that is safe, open and upgradeable**, for more freedom.

**The only limit is your imagination!**



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